

	Question	Answer
1	<p>Requesting clarification for one of the questions in the Network section of the RFP:</p> <p>Explain your plan to manage contracted skilled nursing facility health providers, and other LTSS providers to meet Participants' needs for access to HCBS and innovative housing options.</p> <p>Is the question asking how we enable the contracted skilled nursing facility health providers, non-skilled home care providers, and other LTSS providers to facilitate and coordinate a member's need for HCBS and innovative housing options?</p>	Yes.
	Question	Answer
2	<p>We have received access to the DHS intranet site, and were able to successfully log in to the site—thank you. Unfortunately, our search of the intranet site did not uncover the L(1) – (6) Denial Notice templates as specified in CHC Exhibit L, perhaps in part because the Managed Care Organization Medical/Clinical site did not respond.</p> <p>We experienced a similar challenge during the HealthChoices procurement process. Should we continue to follow the guidance of Barry Bowman (Director, Division of Program Initiatives, Contract Management and Communications) who responded to our inquiry last November, instructing us to use the templates found in Exhibit N, HealthChoices Agreement Exhibits effective January 1, 2015</p>	<p>Yes, you should refer to those same templates. Those documents can be reviewed in the current 2015 HealthChoices Agreement posted at the following link to the DHS public website: http://www.dhs.pa.gov/provider/healthcaremedicalassistance/managedcareinformation/index.htm Under the Managed Care heading at the top of the page, take the link to the HealthChoices Agreement Exhibits effective January 1, 2015. Exhibits N begin on page 141 of 384 of the PDF Exhibits document at that link.</p>